



## COMPANY QUALITY POLICY

*In more than 40 years of activity, our company has been able to gain a significant market share, mainly thanks to its strong vocation, adaptability, innovation and constant focus on all aspects of quality.*

*Quality has always been and continues to be a priority in our company, not only through the careful selection of the best components and suppliers, but also through the application of the most rigorous testing procedures and operating instructions.*

*In order for our company to be able to maintain the positions it has acquired and to increase the number of "excellent" customers who have total confidence in our company organisation, I have determined, since 1997, that LINEA s.r.l. should be a UNI EN ISO 9000 certified company and I have considered it necessary to continue certifying LINEA s.r.l. with the renewal and maintenance of the UNI EN ISO 9001:2015 standard and the possible acquisition of any standards that may be issued in the future. It is my firm belief that a well-defined and rigorous quality policy should not only meet the customer's expectations in a satisfactory manner, which is a self-evident necessity, but also foster greater human and professional satisfaction among those who work in the company and place in LINEA s.r.l. an important contribution of their own expectations.*

*To this end, Linea S.r.l. has set itself the following primary objectives for its activities:*

- efficiency and effectiveness in the management of processes and services*
- full satisfaction of the customer's needs, while respecting the expectations and rights of the other parties involved*
- clear definition of roles, but also flexibility and versatility of resources*
- compliance with technical, social, environmental and health and safety regulations*
- implementation and continuous improvement of the quality management system*
- environmental protection and pollution prevention, also through the full involvement of strategic suppliers*
- commitment to protecting the health and safety of all those who work for and on behalf of the company, in order to prevent occupational accidents and illnesses.*

*In order to ensure, maintain and continually improve our Quality Management System, I have involved all departmental managers and personnel working in the company, promoting all actions necessary for continuous improvement.*

*I am convinced that the achievement of a total quality level is the responsibility of all those whose task it is to carry out individual activities and cannot be considered as the exclusive task of a specific function.*

*The Quality of Linea s.r.l. production is now recognised, as is our availability to all our customers. Our logistical organisation, technical and commercial assistance, speed of execution and respect for delivery times allow us to establish a relationship of complete trust with our customers.*

*Linea s.r.l. looks forward to the challenges of the future with undiminished enthusiasm, fuelled by the desire to continue its investment policy and the conviction that it will bring benefits to all those who work together in a true team spirit to achieve the best results.*

*We will therefore continue to invest in the quality of the services we offer, placing all our experience and capacity at the disposal of our clients.*

*Moncalieri, 13 January 2023*

*The Sole Administrator*

***Laura Campana***